

# Online registration and bidding – A step-by-step guide



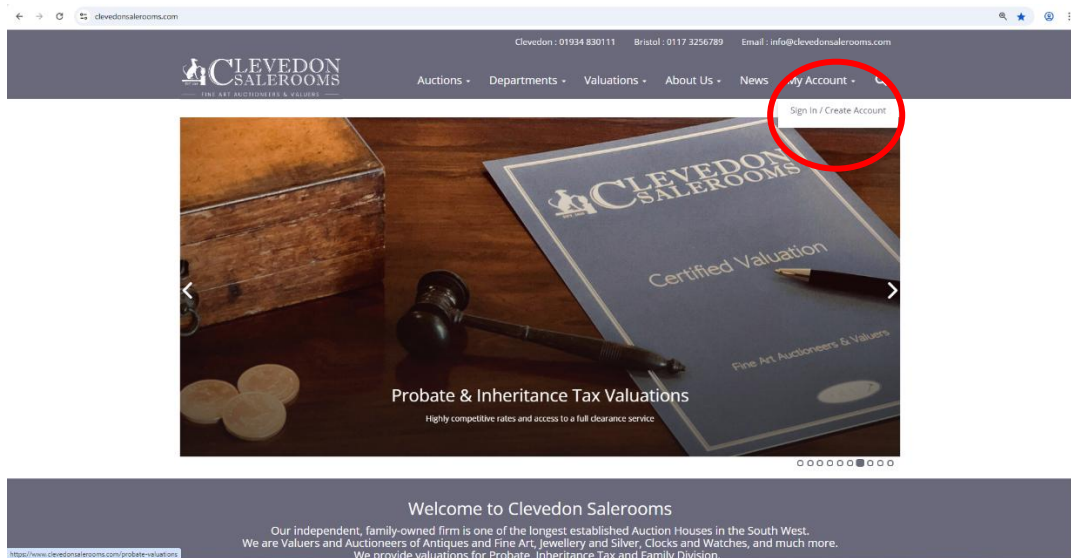
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# Online registration and bidding: a step-by-step guide

## Step 1

Go to our website, [clevedonsalerrooms.com](http://clevedonsalerrooms.com). Select 'My Account' from the drop-down menu and then click 'Sign in / Create Account'




## Step 2

On the right-hand side of the screen, fill in your details under 'Create my account'. Remember to tick to confirm you have read the T&Cs, accepted the privacy policy, and tick 'I'm not a robot'. Click 'Create My Account', which will show on the bottom right of the screen

### Sign in

If you have already created an account, please sign in below.

Email

Password  

[Reset your password](#)

Keep me signed in

### Create my account


Enter your details to get started.


Title

First name \*

Last name \*


Email address \*

Password \*   ⓘ

Confirm password \*  

I have read the site's Terms of Use and accept the Terms & Conditions.

I accept the site's privacy policy.

I'm not a robot 

### Step 3

Check your emails for an 'email verification link'. This may go to your junk folder. Follow the link in the email for the first step in verifying your account.

*If you're unsure whether you already have an account or not (e.g., if you have sold items with us before, had a probate or insurance valuation, a home visit, etc.), enter your details as above under 'Create my account'. If you have an account, a prompt will appear on your screen with more information and an email link to set a password. Follow the instructions from here.*

### Step 4

Once you're signed in, head to the Clevedon Salerooms homepage and select 'My Account' from the drop-down menu. Select 'Profile and Settings'. Here, it will show your details. Underneath, there is an option to add **debit card** details. Enter your card details as prompted. You must use a debit card, not a credit card.

i To validate your debit card details, we will create a deferred payment of 1p which will be cancelled immediately, no money will be taken from your card during registration.

Fields marked with an asterisk \* are required.

---

**Cardholder name \***

**Card number \***

**Expires \*** **Month**  **Year**

**Security code \***

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**Marketing preference** How can we contact you with auction news and information?

By post: Yes  No

By email: Yes  No

Please note – this step is solely for verification purposes. We do not have access to these details as they are processed through a secure third-party provider (Sage Pay). **Ensure the postcode registered to your card matches the postcode for the address you have used to sign up.** If you skip this step, you will be prompted to enter card details when registering to bid.


### Step 5


Once bidding is open for the sale you wish to bid in (typically 1 to 2 weeks before a sale), you can register to bid for that specific auction. On the homepage, click 'Auctions' from the drop-down menu, then click 'Upcoming Auctions'. Once through, the next sale will show up on screen. Click 'register to bid'.

# Upcoming Auctions

All sale types ▾

May



**Interiors Sale** Viewing  
**Interiors Auction** Wednesday 14th May - 10am  
**Date: 15th May, 2025 10:30** till 5pm  
**Lots: 726**  
**Catalogue:**  [Download Catalogue](#)

Our regular Interiors auction is an eclectic sale featuring a great range of items. The sale will include jewellery & watches, silver, coins, stamps & ephemera, clocks, ceramics & glass, paintings, and of course furniture and other decorative items.

The auction will include fifty lots entered by BBC's Antiques Road Trip, which will finish at Clevedon Salerooms during the event.

[View auction](#) [Register to bid](#)

A prompt will appear on your screen. Once you have read the T&Cs, click 'I accept the terms and conditions'.

Accept terms and conditions ×

You must accept the terms and conditions before continuing the live bidding. A 3% (+VAT) surcharge applies when using live bidding.

You can view the terms and conditions [here](#).

Cancel

I accept the terms and conditions

You are now registered to bid in this auction.

**Step 6a** (If you would like to use live online bidding, please skip to step **6b**)

To leave a commission bid (aka an absentee bid, where the auctioneer bids on your behalf up to your maximum amount), select the lot/s you would like to bid on. Then enter your maximum bid and click 'place bid'.

You will receive an email confirmation of your commission bid/s. Please double-check this to ensure you have entered the correct amount and selected the correct lot/s. Clevedon Salerooms cannot take any responsibility for misplaced, incorrect, or 'accidental' bids.

**Please note, we stop taking commission bids at 10am on sale day.**

15th May, 2025 10:30  
Interiors Sale



Lot 1

Old cut diamond single-stone 18ct gold and platinum ring

Old cut diamond single-stone ring, the diamond approx 0.33 carat, the shank stamped '18ct Plat', size O, 1.8g gross approx

Estimate: £150 - £200 Buyer's premium: 26.40%

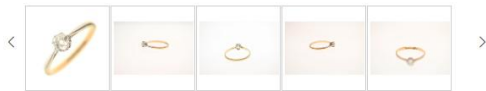
£ Enter your max. bid  Place Bid

You are registered

Share this [f](#) [in](#) [@](#) [✉](#)

Viewing

Wednesday 14th May - 10am till 5pm



### Step 6b

For live, online bidding, you will need to wait until sale day to bid. The live broadcast will start a few minutes before the sale begins at 10:30am sharp, so be ready to go if you are bidding on any early lots in the sale. We run at a rate of approximately 100 to 120 lots an hour.

On sale day, when you click into the current auction (Auctions → Upcoming auctions), two additional buttons will appear, 'Watch Live' and 'Bid Live'. Select '**Bid Live**'.



### Interiors Sale

Interiors Auction

Date: 15th May, 2025 10:30

Sale type: Live auction

Catalogue: [Download PDF catalogue](#)

Our regular Interiors auction is an eclectic sale featuring a great range of items. The sale will include jewellery & watches, silver, coins, stamps & ephemera, clocks, ceramics & glass, paintings, and of course furniture and other decorative items.

The auction will include fifty lots entered by BBC's Antiques Road Trip, which will film at Clevedon Salerooms during the event.

Viewing times

Search lots    You are registered

Current lots (697) Past lots (29)

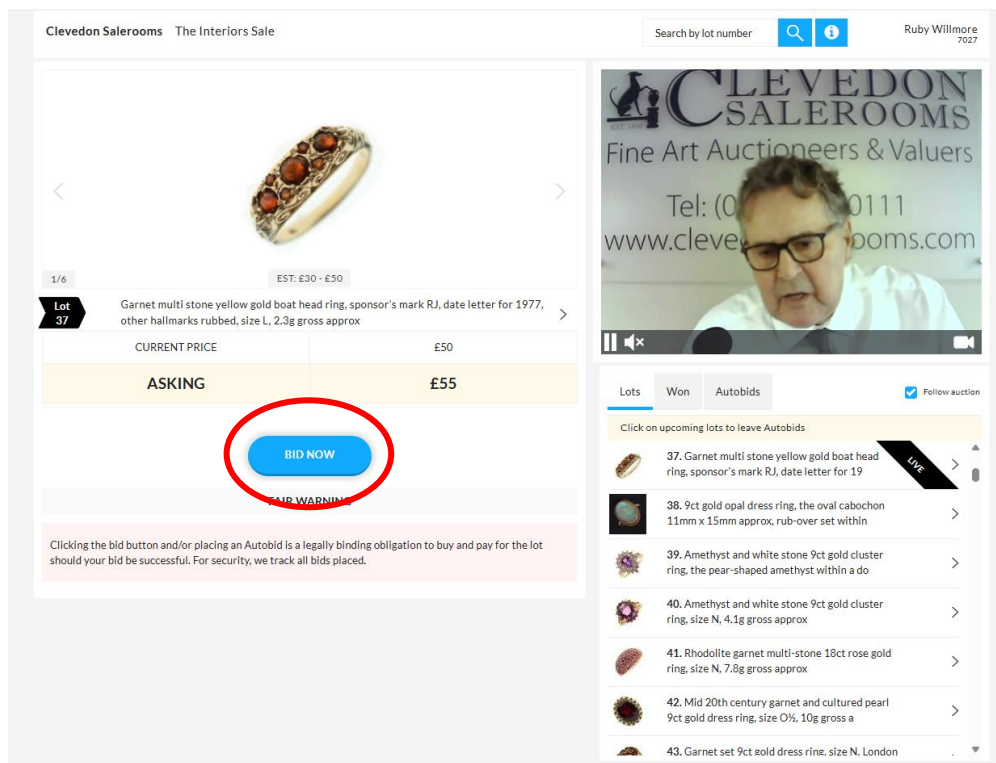
Sort by: Lot number

Lot 30 - Tanzanite and diamond 9ct gold dress ring

Lot 31 - Tanzanite 9ct white gold crossover dress ring

Lot 32 - Tanzanite and diamond 9ct white gold crossover ring

You will be taken through to the online live bidding platform, which will show the live broadcast (with video and audio) to the right-hand side, and on the left, your screen shows the current lot being offered and an option to bid on the lot. Wait until the lot you'd like to bid on comes up on screen, and click 'BID NOW' if you'd like to accept the asking price.



#### Top tips for online bidding:

- Follow the numbers on the left over the audio/video. Often, there is a slight delay on the live broadcast, so use the asking price shown on the left as your guide.
- Don't leave it to the last minute to bid – live online bidding at auction does not operate in the same way as a timed auction (like eBay, etc), where you can snatch items at the last minute. **The auctioneer will not wait for you to bid** and will not accept a late bid after the hammer has fallen.
- Be patient – watching and bidding online, it can be difficult to see the full picture of what's happening in the auction room. Often, the auctioneer will accept a room bid or commission bid over a live online bid, but will always give you the chance to come back.

Please note - **Clevedon Salerooms cannot take any responsibility for misplaced, incorrect, or 'accidental' bids. Please ensure you are bidding on the correct lot/s.**

**When you place bids with us, you are agreeing to our terms of sale, which are outlined when you register to bid in an auction.** You can also see these here:

<https://www.clevedonsalerooms.com/terms-conditions-buyers/>

If you have won any lots, you will receive an email with your invoice attached, and more information including ways to pay, shipping information, etc. **You must pay your invoice within 48 hours after the sale, and we require collection by Tuesday following the sale.**

Best of luck and happy bidding!